



## APPOINTMENT SCHEDULING

You have several options to book appointments at the clinic:

URGENT	SEMI-URGENT	SUIVI NON-URGENT
Web Telephone In person	Telephone Sur place	Web Telephone In person

## ATTENDANCE

Please plan your arrival to be on time. Some doctors may refuse to see you if you arrive more than 5 minutes late, and some may charge a no-show fee. Please consult our website for the clinic's cancellation policy.

**\*\* If you have no changes to make to your file, please check in using our BORIS kiosk! It is located at the entrance of the waiting lines.**



## DOCTORS SCHEDULE

Most of our appointments, including walk-in consultations, are available online. Walk-in consultations are offered starting at 7:00 AM on the same day, with doctors' availability varying according to the following schedule:

14 days advance	21 days advance	28 days advance
Dr Blouin-Cormier Dr Bonneau Dr Fournier Dr Gauthier Dr Millette	Dr Chabot Dr Lafond Dr Nolin Dr Rouleau	Dr Mikhail

Thus, new time slots are added daily, according to each doctor's individual schedule.

## MEDICAL DOCUMENT

Please bring a written and signed authorization to pick up medical documents on behalf of another person.

## EXPIRED MEDICARE CARD

To avoid paying for your consultation, please call the RAMQ at 1-800-561-9749 and ask them to send us a certificate by fax at 450-263-6457.

<https://www.ramq.gouv.qc.ca/fr/citoyens/assurance-maladie/obtenir-nouvelle-carte>

## MEDICATION RENEWAL

Contact your pharmacist. They will be able to send a renewal request directly to your family doctor. Please note that fees may apply at the pharmacy.



## ORPHAN – NO FAMILY DOCTOR

The primary care access desk is intended for patients without a family doctor (Orphan). To book an appointment, please visit the website:

<https://gap.soinsvirtuels.gouv.qc.ca/fr>

Or contact 811 option 3